

GHG Verification

Stakeholder Letter



Created by: Sustainable Business Consulting, LLC
July 2022

Zscaler, Inc.
Attn: Victor Wong
120 Holger Way
San Jose, CA 95134

Sustainable Business Consulting
3409 California Ave SW, Suite C
Seattle, WA 98116

July 1, 2022

Dear Victor,

Sustainable Business Consulting (SBC) is pleased to provide an independent and impartial verification of Zscaler's 2021 Greenhouse Gas (GHG) inventory. SBC has provided 15 years of sustainability consulting services and is a Certified B-Corporation and a CDP Accredited Provider. SBC used ISO 14064-part 3, 2nd Edition, 2019-04, to conduct a limited assurance verification. This letter is to clarify matters set out in the assurance report. It is not an assurance report and is not a substitute for the assurance report. This letter and the assurance report, including the opinion(s), are solely for Zscaler's benefit. SBC consents to the release of this letter to CDP to satisfy the terms of CDP disclosure requirements but without accepting or assuming any liability on SBC's part to CDP or to any other party who has access to this letter or assurance report.

This verified emissions report encompassed all Zscaler's operations for the 2021 calendar year, January through December 2021 for Scope 1 & 2. Zscaler reports GHG emissions using an operational control approach encompassing global operations including offices, data centers, and use of products. The company assesses emissions in all three scopes: Scope 1, direct emissions, Scope 2 and 3, indirect emissions. Included emissions are as follows:

- Scope 1 Emissions: Direct emissions associated with natural gas used to heat offices.
- Scope 2 Emissions: Indirect emissions associated with purchased electricity in offices and co-located data centers.
- Scope 3 Emissions: Purchased Goods and Services; Business Travel; Use of Product; and Public Cloud.

Excluded emissions are as follows:

- Scope 3: Fuel- and energy-related activities (not included in Scope 2); Upstream transportation and distribution; Waste generated in operations; Employee commuting; Downstream transportation and distribution; Processing of sold products; and End-of-life treatment of sold products.

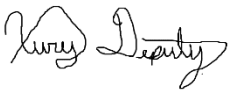
The verification confirms the accuracy and completeness of the information provided to substantiate Zscaler's 2021 GHG emissions reporting for all three scopes. Verified emissions by scope are as follows:

- Scope 1: 362 MT CO₂e
- Scope 2: 25,096 MT CO₂e (location-based)
- Scope 2: 0 MT CO₂e (market-based, after applying purchased EAC/RECs)
- Scope 3: 4,564 MT CO₂e

- Purchased Goods and Services: 473.9 MT CO2e
- Business Travel: 999.34 MT CO2e
- Use of Product: 2,713.59 MT CO2e
- Public Cloud: 377.6 MT CO2e

SBC has found no evidence that Zscaler’s 2021 GHG emissions reports or data were incorrect, as everything was found to be presented fairly and in accordance with stated criteria in line with the GHG Protocol Corporate Accounting and Reporting Standard and the ISO 14064 Standard.

The verification statement is signed by a Lead Verifier and a Peer Reviewer. The Verifier and Reviewer have a combined 19 years of experience in Sustainability Consulting. The methodology documentation, data sources, and emissions calculations were very well documented and organized, which made the verification process simple and straightforward.



Xury Deputy, Lead Verifier
(BS Environmental Engineering)

July 1, 2022
Date



Courtney Blann, Peer Reviewer
(MBA Strategy and Sustainability,
MPS Data Analytics)

July 1, 2022
Date